



18555 N. 79th Ave, B-108
Glendale, AZ 85308

**To patients covered under Coventry Health
(Formerly First Health, Mail Handlers, and CCN)**

As of December 1st, 2007, we will no longer be contracted with Coventry Health Care. Unfortunately, Coventry has unilaterally lowered it's reimbursement to levels so low we can no longer maintain the contract. These rates are well below what is usual and customary in the State of Arizona. We appologise for any inconvienece this causes you.

We are still contracted with many other health plans and we encourage you to contact your plan administrator or human resources department to see if there are any other health plan options available to you and your family.

For those wishing to stay in the practice and unable to change plans, we will be available on a cash basis. After paying for services at the time of service, you would then be provided a receipt and may submit them to the plan for reimbursement dirtly.

For those wishing to transfer care to another physician, please make arrangements with a new physician by December 1st. Once you have established care with another physician, we will be happy to forward a copy of your records to your new physician. Please fill out a request for release of records with your new physician.

Again, we regret we must take this action but in order to maintain a high level of professional care we can no longer accept rates below our cost.

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